



## This Week At Orwell | Friday 24th January 2025

### Benefits advice on social media - Please be aware.

Please be aware that there have been recent reports of advice and guidance pages popping up on social media such as Facebook offering advice on subjects like Universal Credit and other benefits.

These groups are providing information in regards to Financial Support, however these accounts can be independent / "armchair" advisors and or accounts and so the information provided, may not be genuine or trustworthy.

If anyone notices any advice on social media in this regard, it would be a good habit to check with their Job Centre or GOV.UK website, if this is valid advice, before acting on or taking any action, which could potentially have unknown consequences.

### Finance Trustee Opportunity - Suffolk User Forum

Would you like to make a real difference in the lives of people using mental health services in East and West Suffolk?

Suffolk User Forum is a friendly, independent charity dedicated to empowering people who use mental health services. We are looking to add new voices to our board of trustees. We welcome applications from people who use mental health services, their families who care for them, and individuals with a genuine passion for improving these services.

We specifically need a Finance Trustee but would love to hear from people with experience in leadership, diversity and inclusion, information governance, HR, and fundraising.

Interested? Or know someone who might be? Please email [hello@suffolkuserforum.co.uk](mailto:hello@suffolkuserforum.co.uk) or visit <https://bit.ly/4akV55u>.



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### Customer Satisfaction Survey Winners - December

We are pleased to announce another two winners of our Customer Satisfaction Survey in December 2024. Congratulations to Betty Morris and Beverley Pepper who both completed a satisfaction survey in December and win a £100 Love2 shop voucher!

### My Orwell Voice Prize Draw - Ends Soon!

Register to My Orwell Voice for a chance to win £100 Love2Shop voucher! Last week we reached out to customers who were yet to register for our digital platform My Orwell voice, to encourage them to take a look but also to remind customers they will be entered into a draw to £100 Love2Shop voucher if they register before Friday 31st January!

To enter, please visit >> [www.myorwellvoice.co.uk](http://www.myorwellvoice.co.uk)

