



This Week At Orwell | Friday 22nd November 2024

Suffolk People First: Let's talk about Health! Event - Ace Anglia

Suffolk People First is a county-wide self-advocacy event hosted by Suffolk based advocacy organisation, Ace Anglia. This event on Fri, 29 Nov 2024 (10:30 - 14:00) in Ipswich is for people with a learning disability, autistic people, their families and providers. The quarterly events bring together self-advocates, family carers, support workers and health & social care professionals from across Suffolk. The team have guest speakers from local, regional and national organisations. [To book your FREE place please click here.](#)

Tenant Satisfaction Measures

Just a quick reminder that the consultation will run until Monday 25th November 2024! We would be grateful if you would take a moment to follow the link below to take you to My Orwell Voice, we would like you to rank the TSM questions in order of importance to you. [Click here](#) For further information on the TSMs, please view the link on the Orwell website [here](#)

Kind words from Customers

Today we have some kind words from our customer, Kevin, after working with Phil Savage, one of our colleagues here at Orwell:

"The guy was a real diamond who is definitely the sort of chap you want working for you. He knew what he was doing, he was helpful, polite and although it's not enjoyable working on a toilet, he seemed to really enjoy that he was helping someone. If anyone deserves a compliment, it's him.

Next we have some kind words from the staff at Southfields, Trimley St Martin about Terry Blanchard and Mark Smith from our cleaning team:

"We would like to express our thanks to Terry Blanchard and Mark Smith for all the wonderful help and support at our supported living service "Southfields" in Trimley St Martin. We really value and appreciate Terry's and Mark's commitment which has had a positive impact and influence on the people we support and their home over the last few years. We not only appreciate Terry's impeccable quality of work but also the fantastic relationship he has with the people we support who always look forward to seeing him".