



This Week At Orwell | Thursday 6th September 2024

Housing Management Service Survey - Reminder

Here at Orwell we are committed to providing the best service possible that suits the needs of our customers.

Alongside our Orwell Residents Group we continually review our services and we would love to hear your thoughts about our Housing Management Service who look after everything from rent arrears recovery, anti-social behaviour, letting our properties and day to day management of tenancies.

The survey closes today and you should have received a reminder via text if you would like to take part as all completed surveys will be entered into a prize draw to win one of three £100 Love2shop e-voucher.

After we have heard back from you, we will review the results and feedback these together with any changes or improvements we make.

Summer Photo Competition | We Have a Winner!

We are excited to announce that Annaliese from Ipswich is the winner of our summer photo competition on My Orwell Voice. Annaliese shared a photo and story of a Maze walk with the family and how much her family loves adventuring into the outdoors. Thanks for sharing Annaliese. For getting the most votes you have won a £50 love2shop voucher!

Also, Keep an eye out on My Orwell Voice for our first consulation coming soon, we encourage as many customers to take part in this!

